## Technical Support

(J) 01273811011

Technical help is available:

support@paxton.co.uk
Monday - Friday from 07:00-19:00 (GMT)
Saturday from 09:00-13:00 (GMT)

Documentation on all Paxton products can be found on our website - http://www.paxton.co.uk/

## Quickstart guide

This supplement is a brief guide to installing a Switch2 system. Further information is available for download at: http://paxton.info/45 or call the communications team on: 01273811011.


To change a reader port voltage to 5 V , move the red jumper(s) located beneath the wiring label to the 5 V setting.

## Fail open locks

For a fail open lock (Maglock), wire OV to the "N.C." terminal instead of "N.O."

## INITIALISING A NEW SYSTEM

The first time the system is powered up the control unit will beep 3 times a second. This indicates the unit needs programming. There are 3 programming options:

Using tokens only (CARDLOCK or PROXIMITY) see Section 1
Using codes only (TOUCHLOCK) see Section 2
Using tokens and PIN/codes (CARDLOCK/PROXIMITY with TOUCHLOCK) see Section 3
The reader's default indication has all the LED's on. Access granted is denoted with a single flashing Green LED. Access Denied is a single flashing Red LED.

## Section 1 - CARDLOCK or PROXIMITY

Enrolling a card pack.

Present/swipe enrolment card
All tokens will now be validated.
Tokens can now be issued to users

Adding an additional Proximity card pack. You need to be in possession of a valid enrolment card for this system. Present this enrolment card to the reader and the Amber LED will flash with the Green \& Red LED's off. Present the Enrolment card from the new card pack. The reader will beep and all LED's will be lit. The additional cards will now be valid. Repeat this with each reader and with any additional card packs. Any valid enrolment card can be used to add further packs. If an incorrect enrolment card is used to start the process, the Red LED will be lit and the reader will produce a squeak sound as it rejects the card.

To bar a user:
Present/swipe user's shadow card The user card is now barred

A user can be re-validated by showing the enrolment card followed by the user card or re-entered if used in Card+PIN mode.


## Section 2 - TOUCHLOCK

Choose a 6 digit Programming Code and load this into the unit as follows:


The default user code is now set to 1234
You can now set up the user codes and features using the programming chart.
Example: - Setting a user code to unlock the door under Normal conditions.


## FACTORY RESET

1. Disconnect power
2. Disconnect GREEN and MAUVE wires
3. Insert link wire between GREEN and MAUVE terminals
4. Reconnect power - unit will beep 4 times
5. Disconnect power
6. Remove link wire
7. Reconnect GREEN and MAUVE wires
8. Reconnect power - unit will beep 3 times a second
9. Proceed with Initialising a new system

This box can be used to write down the Programming Code for future reference. Ensure that this information is stored in a secure place.



## Section 3 - CARDLOCK/PROXIMITY with TOUCHLOCK mode

(i) The KP reader must first be initialised in TOUCHLOCK mode: See Section 2
(Individual Toggle function is not available)
(ii) Set up the required operating mode, as follows:

(iii) Present enrolment card

Card plus Code. Access is granted by presenting a valid token and then entering a valid user code.
Card or Code. Access is granted by presenting a valid token or entering a valid user code.
Touchlock programming - Function 2 to enable multiple user codes, Function 8 to add user codes. (4 digits)

Card plus PIN. A card requires a 4 digit PIN to be assigned to it before it will work, as follows:


## Technical Help

Here is the list of topics about this product that receive the most technical support enquiries. We list them here to help you speed up the installation and trouble shooting process.

## 1 - How to reset the controller. - See Main Text

## 2 - Two readers on the same controller.

Simply wire the PROXIMITY or CARDLOCK readers in parallel, colour for colour. It is possible to mix 5 V and 12 V readers. The jumper on the Switch2 must be set to provide 5 V at the Red terminal and the 12 V reader must then be powered directly from the 12 V terminal.

## 3. - Replacing a white labelled control unit. (pre 2004 design)

On a White labelled unit the Red voltage terminal output was 5V DC. The new Yellow labelled unit has this output set to 12 V DC. For systems where 5 V readers/keypads are to be used, readers must not be connected to yellow label controllers until the jumper setting has been changed on the controller PCB. NOTE: The Touchlock membrane keypad is not compatible with this control unit.

## 4 - Initialising with $\mathbf{2}$ keypads.

Either Keypad can be used to initialise the controller when using K-Series Keypads. Connect all wires in parallel, colour for colour. If you are using the older Touchlock/SS then you must use the master keypad which has the yellow wire connected to yellow terminal. (The slave keypad will have the yellow wire connected to the mauve terminal.)

## 5 - Bell/Alarm Output.

A 12 V DC alarm sounder can be wired between the 12 V and Bell terminals. This output is capable of driving a 12 V bell/buzzer up to 1 A . This load must be taken into consideration when selecting a suitable rated power supply. If door contacts are fitted on a Switch2 system, across the Black and Contacts terminals, the bell/alarm output is activated when the door is forced. On a Switch2 system using a keypad, the bell would normally activate this output. However, when using a door forced alarm, the bell on a keypad will not activate the bell/buzzer connected to this output.

| Specifications |  |  |  |
| :---: | :---: | :---: | :---: |
| Electrical Min Max |  |  |  |
| Voltage | 11V DC | 14V DC |  |
| Current |  | 80 mA |  |
| Relay switchable voltage |  | 24 V DC |  |
| Switchable current |  | 4 A |  |
| Features Min Max |  |  |  |
| Number of Users | 1 | 10,000 |  |
| Number of Codes |  | 50 |  |
| Code length | 4 digits | 8 digits |  |
| Number of PIN's |  | 3,000 |  |
| Readers per interface | 1 | 3 |  |
| Door open time | 1 sec | 60 secs |  |
| Time zones (with additional time clock) | 1 | 2 |  |
| Access levels (Colour Zones) | 1 | 3 |  |
| Silent operation |  |  | Yes |
| Can be used with fail OPEN locks |  |  | Yes |
| Can be used with fail CLOSED locks |  |  | Yes |
| Exit button input |  |  | Yes |
| Door Contact input |  |  | Yes |
| Alarm/bell output voltage |  |  | Yes |
| Environment Min | Min | Max |  |
| Operating temperature | $-20^{\circ} \mathrm{C}$ | $+55^{\circ} \mathrm{C}$ |  |
| Waterproof | NO - If used externally, it must be protected in a plastic weatherproof housing |  |  |
| Dimensions | Width Height |  | Depth |
| Control Unit | 71 mm | 70 mm | 23 mm |
| Plastic Cabinet | 200 mm | 200 mm | 75 mm |

