

ERA PROTECT

SERIOUS ABOUT SECURITY

Unique Camera
ID:



OUTDOOR WIFI CAMERA
QUICK START GUIDE

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ABOUT YOUR OUTDOOR WIFI CAMERA

See and hear what's happening outside your property from anywhere, on your smartphone or tablet. Your ERA Protect Outdoor Camera alerts you when motion is detected. Watch live or review recordings in the cloud.



SAFE & SECURE

Your Cameras power source has protected wiring so that it is safe from weather or tampering. Even if your Camera is vandalised or stolen, your video clips are stored in the ERA cloud. When you are uploading, viewing and downloading your clips to and from the cloud platform they are fully protected utilising 128 bit SSL security encryption. Save your clips for 30 days by upgrading to ERA Protect Plus.



EASY TO USE

Your Camera can be accessed by a single smartphone app that will also control your Alarm or other Cameras; alternatively you can use on it's own. The settings are intuitive and adjustable to your own requirements.

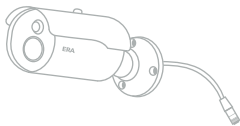


WEATHERPROOF

This robust Outdoor Security Camera is weatherproof to IP66 international standards and is perfect for watching driveways, observing gardens and outbuildings. Complete with a fitted sun shield to deflect heat away from the Camera, you can keep a watchful eye over your property come rain or shine.

WHAT'S IN THE BOX

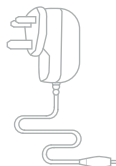
Camera &
Wall Mount



WiFi Antenna



Power Supply



Connection
Box



Screws &
Anchors for Fixing



Drilling
Template



Quick Start
Guide



GETTING THE BEST FROM YOUR OUTDOOR CAMERA

Questions you may want to consider



What do I want to see in the field of view?



What kind of scenarios do I want to trigger a motion recording?



When do I want to have motion recorded?



Do I want a notification sent to me when motion recording is triggered?

Make sure when setting up your Camera, you:

- Position the Camera securely facing what you want to see.
- Ensure the motion detection set up matches your needs.

MOTION ALERT & NOTIFICATION TIPS

Your ERA Protect Outdoor Camera is equipped with a sophisticated PIR motion sensor which detects when motion is happening and can alert you instantly by push notifications or email.

If you want to receive alerts every time motion is detected*, you may want to consider the following tips so that you achieve the best results and reduce the number of false alerts.



Active pets (or children!) may activate the motion recording.



Movements near busy doors or windows may set off multiple notifications.



Moving cars or headlights may cause unwanted motion recordings.



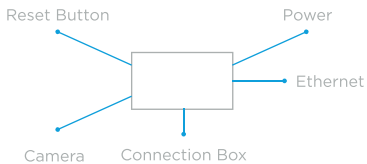
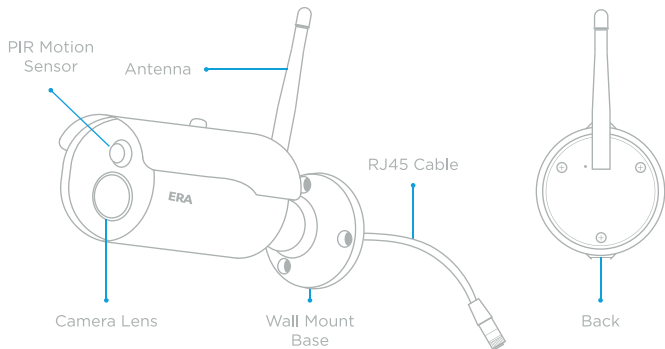
Sunlight and reflections may trigger motion alerts.







IR lights will reflect when pointed at glass and may create false alerts.

*Alerts will be sent a maximum of once every 15 minutes per Camera in order to avoid you being alerted multiple times to the same event.

EXPLORING YOUR CAMERA



LED STATUS

-  Both Red and Green Lights - Booting Up
-  Solid Green - Camera Connected To Server
-  Green Light Flashing - Camera Recording
-  Red Light Flashing - Camera Upgrading
-  Red Light Flashing - Camera Reset To Factory Mode (when initiated from the Protect App)

SPECIFICATIONS

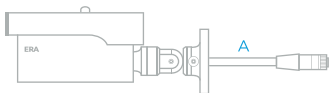
Power Requirements:	100-240V switching power supply DC 5V/1.5A
Weatherproof:	IP66 Rated waterproof and weatherproof
Night Vision:	LEDs with IR Cut switcher up to 15m
Viewing Angle:	110° Horizontal / 60° Vertical
Image Quality:	H.264 High profile, 1/3" CMOS Sensor, Full HD (1920*1080P)
Connectivity:	Wi-Fi 802.11 b/g/n 2.4GHz & Ethernet
Size (LxWxH) & Weight:	190 x 60 x 60mm; 465g

SETTING UP YOUR CAMERA

It is important your ERA Outdoor Camera Set up is configured according to your individual requirements. Once you have completed the set up process it is advisable to test it to ensure it is working as you require it to.

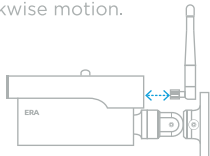
1. Cable Access

A - Cabling runs internally within the Camera housing.

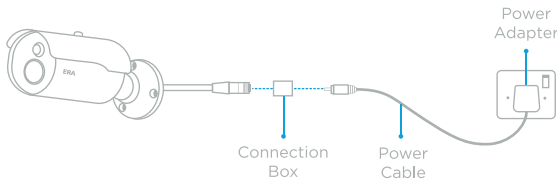


2. Attach the WiFi Antenna (if using WiFi)

Antenna can be removed by turning the base anti clockwise and re-attached by turning the base in a clockwise motion.



3. Connect the Camera and the power supply to the connection box. Plug the power supply into a power socket and turn on.



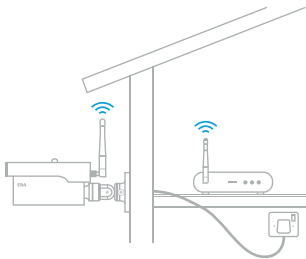
4. Create your account by downloading the ERA Protect iOS or Android app

Download the ERA Protect app  on your smartphone (search for “ERA Protect” on Google Play or the iOS App Store) then follow the steps on the screen.

If you're having problems finding the app please scan the QR code below with your smartphone.

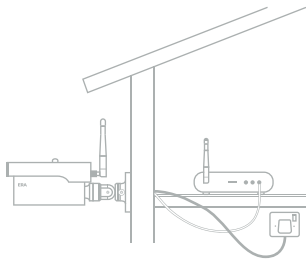


ERA OUTDOOR CAMERA INSTALLATION



Connected on WiFi or using extender

Using a WiFi connection for the Camera is a popular option, but thick or insulated external walls can greatly reduce the signal strength. Always test the Camera can reach your network before installation.



Connected by network cable

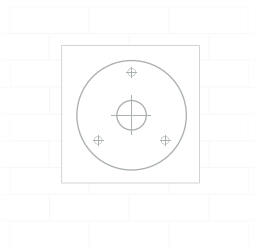
Ethernet connections are the most reliable. Connection by Ethernet allows you to have a direct hardwired connection to your router removing the need to rely on WiFi.

ERA OUTDOOR CAMERA PLACEMENT TIPS

- We recommend placing the Camera no further than 10m/30ft away from your router; closer if there are obstacles in the way such as walls, doors or ceilings.
- Outside of this range, we recommend using an Ethernet connection, installing a WiFi signal extender or repeater, or using HomePlug/Powerline technology.
- ERA's Protect Outdoor Camera is only compatible with 2.4GHz network. If your router is using the 5GHz band, please ensure it is operating in a mixed mode and with the frequencies operating independently from one another.
- Make sure your Camera is connecting to your network properly before following the rest of the installation procedure and securely fastening your Camera to the wall.

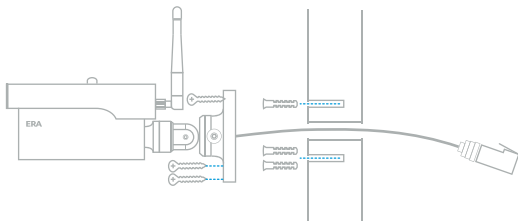
STEP BY STEP INSTALLATION

TIP: If using WiFi, before mounting, ensure your Camera is in a position where WiFi is accessible.



1. Place the drill template in the location you want your Outdoor Camera to be installed. Mark up the three fixing holes & the entrance hole for the connection cable that are located on the drill plate.
2. Use the appropriate drill bit. Drill the three holes required for the Outdoor Camera wall mount.
3. Use the appropriate drill bit to drill the connector hole for the connection cable.
4. Place the three wall plugs provided into the three drilled holes.
5. Take the Camera, a cable grommet and the three screws provided to the location.
6. Feed the connection cable through the connector hole to the other side of the wall inside your property.

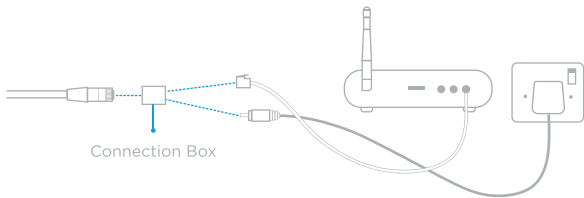
7. Once in place, add the grommet to the connection cable and push against the external wall to fill the hole drilled for the connection cable.
8. Line up the three holes on the Camera wall mount with the three holes located on the wall.
9. Screw the three screws provided into the holes through the Camera mount until tight/fixed in position.



10. Go inside the property to where the connection cable is located.
11. Add the secondary grommet to the connection cable and push against the internal wall to fill the hole that has been drilled.
12. Using the connection square provided, plug in the connection cable.
13. Take the power supply and plug into the connection box.
14. Plug the power supply into the plug socket and turn the power on.



Note: If you want to hardwire the Camera you will need to run an ethernet cable from your WiFi router to the connection box and plug it in.



SAFETY INFORMATION

- Do not try to disassemble the Camera.
- Keep the power supply dry.
- Small parts may cause a choking hazard, keep away from children.
- Only use approved ERA accessories and power supplies.
- Do not cover the ERA Protect Outdoor Camera Infrared Lights, they produce heat which may create a fire hazard.

- Ensure the Camera is properly attached to the supplied stand before final installation and positioning.
- Compliance is only assured by using the included power supply.

FACTORY RESET

App:

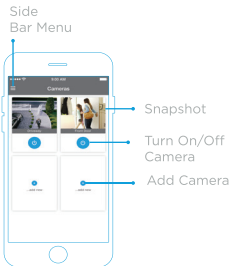
1. Select the hamburger menu on your ERA Protect app, select settings and select the Camera you would like to factory default under the 'Camera Settings' section.
2. Once selected scroll to the bottom of the Camera settings and select 'Delete Camera'. Once you have confirmed that the Camera has been deleted from your account please proceed to the next steps below.

Camera:

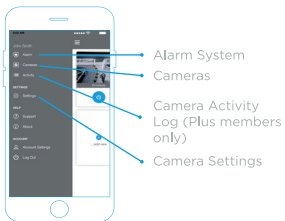
3. Locate the connection box for the Camera required to be factory reset.
4. Press and hold the reset button on the connection box for 5 seconds.
5. After 5 seconds the Red LED will flash multiple times to indicate the reset process has been initiated.
6. Once the Red LED has gone back to solid state, please proceed to power cycle your product. Your product has now been reset back to factory default. Please follow the Camera set up process to install your Outdoor Camera.

APP SCREENS

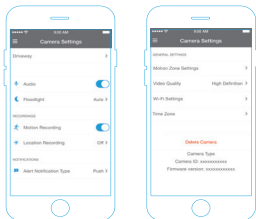
1.1 HOMESCREEN



1.2 SIDE BAR MENU



1.3 CAMERA SETTINGS



1.4 CAMERA ACTIVITY LOG



NEED SUPPORT?

Your ERA product is designed to be up and running in minutes. Please contact us for assistance or support. A more detailed installation and operation manual is available on our website.

Visit www.eraprotect.com
or phone us **0345 257 2500**



**ADD THE
ERA
PROTECT
PLUS**

WANT THESE GREAT FEATURES?

- 30 day rolling cloud storage for video recordings
- Access to 30 day activity log via the APP
- 24/7 connected camera status
- Push notifications when the Camera detects movement

ERA PRODUCT GUARANTEE

We at ERA firmly believe in the quality of our goods. Our technology achieves outstanding performance and durability and we can therefore offer, in addition to your statutory rights, an additional limited guarantee. In the event of any material defects in any product manufactured by us due to faulty design, materials and/or workmanship, and which arise following correct installation and during normal use in accordance with our instructions, as included in the product packaging, within the period of two years from the date of purchase, we will either repair, provide a replacement, substitute with equivalent product free of charge from our then current range or refund in full the amount paid for the product at point of purchase.

CONDITIONS

In order to take advantage of our guarantee, you must comply within the following conditions:-

1. This limited guarantee is not transferable and is extended only to, and is solely to the benefit of, the original purchaser of the product. Please retain your dated sales invoice as proof of purchase and forward this to us if you wish to make a claim under this guarantee.
2. Products must be installed, used and maintained in accordance with our instructions otherwise the guarantee will be invalidated.
3. The product must not be damaged or modified in any way nor must it have been subjected to any unauthorised repairs.

EXCLUSIONS

A full list of exclusions can be found within the full product guarantee, as detailed on our website www.eraprotect.com. This guarantee is in addition to your contractual and statutory rights and does not affect your statutory rights.

TO MAKE A CLAIM

Please contact Customer Support either by telephone on 0345 257 2500 or email support@eraprotect.com with full details of your claim. If your claim satisfies our Conditions and is not subject to any of our Exclusions, we will agree with you repair, replacement, substitution or refund of payment of goods. For full details of the claims process, please visit our website. *Terms and conditions apply.

RECYCLING AND DISPOSAL

Disposal of this product is covered by the Waste Electrical or Electronic Equipment (WEEE) Directive. It should not be disposed of with other household or commercial waste. At the end of the product's useful life, the packaging and product should be disposed of via a suitable recycling centre.

EC DECLARATION OF CONFORMITY

ERA hereby declare that this equipment complies with the essential requirements of the Radio and Telecommunications Terminal Equipment Directive 2014/53/EU. A copy of the EU Declaration of Conformity is available at www.eraprotect.com.

All devices, with the exception of the External Siren are suitable for mounting in dry interior locations only.

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