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The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the **EZVIZ**™ website (<http://www.ezvizlife.com>).

#### **Revision Record**

New release – January, 2019

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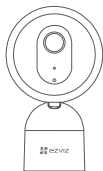
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## Box Content



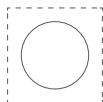
Internet Camera (x1)



USB Cable (x1)



Power Adapter (x1)



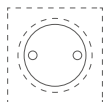
Foam Sticker (x1)



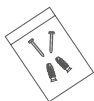
Metal Plate (x1)



Base (x1)



Drill Template (x1)



Screw Kit (x1)



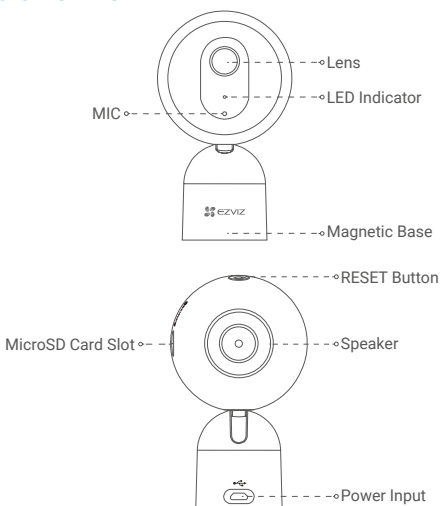
Regulatory Information (x1)



Quick Start Guide (x1)

**i** The camera's appearance is subject to the determined by the actual one you have bought.

## Product Overview



### Name

LED Indicator

### Description

- Solid Red: Camera is starting up.
- Slow-flashing Red: Wi-Fi connection has failed.
- Fast-flashing Red: Device exception (e.g. microSD card error).
- Solid Blue: Video is being viewed or played back in the EZVIZ app.
- Fast-flashing Blue: Camera is ready for the Wi-Fi connection.
- Slow-flashing Blue: Camera is running properly.

Micro SD Card  
(sold separately)

Initialize the card in the EZVIZ app before using it.

RESET Button

Hold down the RESET Button for 5 seconds while the camera is running, the camera restarts and all parameters are reset to default.

MIC

For audio input.

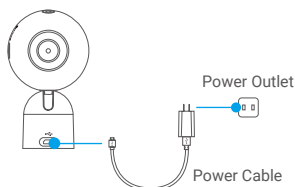
Speaker

For audio output.

# Set up your device

## Step 1 Power-on

Plug one end of the power cable into the camera, and plug the other end into the power adapter. Then plug the adapter into a power outlet, as shown in the figure below.



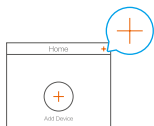
## Step 2 Camera Setup

### 1. Create a user account

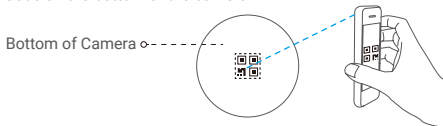
- Connect your mobile phone to a Wi-Fi network.
- Download and install the EZVIZ app by searching "EZVIZ" in the App Store or Google Play Store™.
- Launch the app and register for an EZVIZ user account by following the start-up wizard.

### 2. Add a camera to the EZVIZ app

- Log in to the EZVIZ app.
- On the EZVIZ app Home screen, tap "+" in the upper-right hand corner to go to the QR code scanning interface.



- Scan the QR Code on the bottom of the camera.



- Follow the EZVIZ app wizard to finish Wi-Fi configuration.

- i** For Wi-Fi configuration, make sure your phone is connected to a 2.4GHz Wi-Fi network from the router.

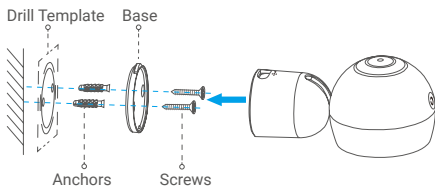
## Installation

There is a magnetic piece inside the camera. You can skip the following steps and attach the camera directly to a magnetic surface.

- i** • Secure the base to the desired position with screws. Refer to [Option 1](#).
- Secure the metal plate to the desired position with foam sticker. Refer to [Option 2](#).

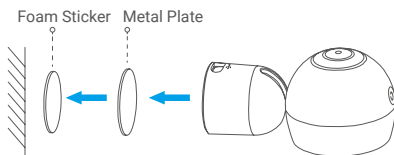
### Option 1 Secure the base with screws

- Step 1** Place the drill template onto a clean and flat surface.
- Step 2** (For cement wall/ceiling only) Drill screw holes according to the template, and insert anchors.
- Step 3** Fix the base on the template with screws.
- Step 4** Mount the camera to the base.



## Option 2 Secure the metal plate with the foam sticker

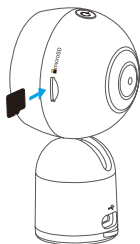
- Step 1 Select a clean and flat surface.
- Step 2 Secure the metal plate with the foam sticker.
- Step 3 Attach the camera directly to the metal plate.



## Appendix

### Step 1 Install Memory Cards

Insert a microSD card into the slot until it clicks into place.



### Step 2 Initializing Memory Cards

1. In the EZVIZ app, check the memory card status by tapping on the **Storage Status** in the **Device Settings** interface.
2. If the memory card status displays as **Uninitialized**, tap to initialize it. The status will then change to **Normal**.

## EZVIZ Connect

### Use Amazon Alexa

These instructions will enable you to control your EZVIZ devices with Amazon Alexa. If you run into any difficulties during the process, please refer to **Troubleshooting**.

#### Before you start, make sure that:

1. EZVIZ devices are connected to the EZVIZ app.
2. In the EZVIZ app, turn off the "Image Encryption" in the Device Settings page.
3. You have an Alexa-enabled device (i.e Echo Spot, Echo-Show, All-new Echo-Show, Fire TV (all generations), Fire TV stick (second generation only), or Fire TV Edition smart TVs).
4. The Amazon Alexa app is already installed on your smart device, and you have created an account.

#### To Control EZVIZ devices with Amazon Alexa:

1. Open the Alexa app and select "Skills and Games" from the menu.
2. On the Skills and Games screen, search for "EZVIZ", and you will find "EZVIZ" skills.
3. Select your EZVIZ device's skill, then tap **ENABLE TO USE**.
4. Enter your EZVIZ username and password, and tap **Sign in**.
5. Tap the **Authorize** button to authorize Alexa to access your EZVIZ account, so that Alexa can control your EZVIZ devices.
6. You will see "EZVIZ has been successfully linked", then tap **DISCOVER DEVICES** to allow Alexa to discover all your EZVIZ devices.
7. Go back to Alexa app menu and select "Devices", and under devices you will see all your EZVIZ devices.

### Voice Command

Discover a new smart device via the "Smart Home" menu in the Alexa app or the Alexa Voice Control function.

Once the device is found, you can control it with your voice. Speak simple commands to Alexa.

- 1 Your device's name for example: "show xxxx camera," can be modified in the EZVIZ app. Every time you change the name of the device, you will need to discover the device again to update the name.

### Troubleshooting

#### What do I do if Alexa fails to discover my device?

Check if there are any Internet connecting problems.

Try to reboot the smart device and re-discover the device on Alexa.

#### Why does the device's status show "Offline" on Alexa?

Your wireless connection might have been disconnected. Reboot the smart device and re-discover on Alexa.

Internet access on your router could be unavailable. Check if your router is connected to the Internet and try again.

- 1 For details about countries that support the using of Amazon Alexa, see its official website.

### Use Google Assistant

With the Google Assistant, you can activate your EZVIZ device and watch live by speaking Google Assistant voice commands.

#### The following devices and apps are required:

1. A functional EZVIZ app.
2. In the EZVIZ app, turn off the "Image Encryption" and turn on the "Audio" in the Device Settings page.
3. A TV with functional Chromecast connecting to it.
4. The Google Assistant app on your phone.

#### To get started, follow the steps below:

1. Set up the EZVIZ device and make sure it works properly on the app.
2. Download the Google Home app from the App Store or Google Play Store<sup>(TM)</sup> and log into your Google account.
3. On the Myhome screen, tap "+" on the upper-left corner, and select "Set up device" from the menu list to go to the Set up interface.
4. Tap "Works with Google", and search for "EZVIZ", where you will find "EZVIZ" skills.
5. Enter your EZVIZ username and password, and tap **Sign in**.
6. Tap the **Authorize** button to authorize Google to access your EZVIZ account, so that Google can control your EZVIZ devices.
7. Tap "Return to app".
8. Follow the above steps to complete the authorization. When synchronization is completed, EZVIZ service will be listed under your list of services. To see a list of compatible devices under your EZVIZ account, tap on the EZVIZ service icon.
9. Now try some commands. Use the name of the camera that you created when you set up the system.

Users can manage devices as a single entity or in a group. Adding devices to a room allows users to control a group of devices at the same time using one command.

See the link for more information:

<https://support.google.com/googlehome/answer/7029485?co=GENIE.Platform%3DAndroid&hl=en>

- 1 For detailed information, please visit [www.ezvizlife.com](http://www.ezvizlife.com).