# 2N<sup>®</sup> EASYGATE GSM GATEWAY







- Dramatic cost saving
- Connection to GSM Networks
- > Voice, Data, SMS and PC-FAX transmission
- > Analogue FAX (optionally)
- > For PBX or Phone sets
- > FSK CLIP





## Dear customer,

Let us congratulate you on having purchased the EasyGate system. This new product has been developed and manufactured to provide the maximum utility value, quality and reliability. We hope you will be fully satisfied with this GSM gateway for a long time. Therefore, use your EasyGate for purposes it has been designed and manufactured for, in accordance herewith.

The manufacturer reserves the right to modify the product in order to improve its qualities.

## Safety Precautions



Do not switch on EasyGate in the vicinity of medical apparatuses to avoid interference. The minimum distance of the antenna and pacemakers should be 0.5 m.



Do not switch on EasyGate aboard of a plane.



Do not switch on EasyGate near petrol stations, chemical facilities or sites where explosives are used.



Any mobile telephone use prohibition based on RF energy radiation applies to EasyGate too.



EasyGate may disturb the function of TV sets, radio sets and PCs.



Warning! EasyGate contains components that can be swallowed by small children (SIM card, antenna, etc.).



The voltage value mentioned on the adapter may not be exceeded. If you connect EasyGate to another power supply, make sure that the voltage value is in the acceptable range.



When your EasyGate comes to the end of its operational life, dispose of it in accordance with applicable regulations.



## **User Manual Versions**

Version	Amendments to Earlier Versions
1.00	■ The User Manual applies to EasyGate FW Version 1.00D.
1.01	<ul> <li>New parameter for dial tone setting.</li> <li>LED indications updated.</li> <li>The User Manual applies to EasyGate FW Version 1.00E</li> </ul>
1.02	Default setting for dial tone is continuous tone now.     The User Manual applies to EasyGate FW Version 1.00F
1.03	<ul> <li>New function: tariff metering with 16 or 12 kHz pulses.</li> <li>New function: call connect and disconnect signaling by 16 or 12 kHz pulses.</li> <li>The User Manual applies to EasyGate FW Version 1.00G</li> </ul>
1.04	Continuous dial tone.  Chapter 2.2 modified.  SMS input parameters added.
1.05	GSM gateway name modification.
1.06	Analogue FAX support. (optionally)

# Upgrade

The manufacturer continuously meets customer requirements by improving the firmware. For the latest EasyGate processor firmware, programming tool and User Manual see <a href="www.2n.cz">www.2n.cz</a>. For a detailed description of the EasyGate firmware upgrade refer to the section devoted to the PC programming tool.



# Packing List

An **EasyGate** delivery contains the following items:

Item	Number of Pieces
EasyGate	1 pc
Antenna for direct connection	1 pc <sup>1)</sup>
Magnetic Antenna with coax cable	1 pc <sup>1)</sup>
Supply adapter	1 pc
Telephone cable	1 pc
PC-connection serial cable	1 pc
SMS sending input connector	1 pc
Dowels	2 pcs
Bolts	2 pc
CD-ROM with User Manual and software	1 pc <sup>2)</sup>
Quick Installation Guide + mounting pattern	1 pc
Warranty certificate	1 pc

#### Notes:

- 1) The delivery includes an antenna to be connected directly to the EasyGate SMA connector. An antenna with a cable should be used when GSM signal is poor or in case of interference with other devices.
- 2) Enclosed software:
  - EasyGate PCManager
  - EasyGate SMSgateway for easy SMS sending and receiving.
  - EasyGate Driver for PC
  - User Manual in pdf format
  - Lists of AT Commands for SIEMENS GSM modules used



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## 1. EasyGate purpose

#### 1.1. Basic Functions

- The primary purpose of EasyGate is to transmit voice between a GSM network and an attached FXO-interface terminal (PBX, telephone, answering machine, etc.).
- You can establish data connections (GPRS, CSD), fax connections (PC-FAX) and send/receive SMS using EasyGate in combination with a PC and appropriate software.
- You can send an SMS to a pre-programmed number using the SMS sending input.
- Analogue fax transmition on some models.

## 1.2. Advantages of EasyGate Use

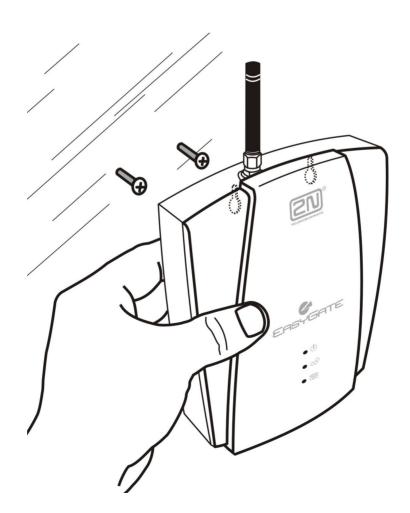
- Call cost cutting by forwarding GSM calls to EasyGate you save a lot on PSTN GSM calls.
- **Easy installation** EasyGate is designed for immediate use without programming.
- You get all you need in the delivery your EasyGate delivery contains all you need to operate the system (the power supply adapter, telephone cable, PC serial cable, SMS input connector, CD-ROM with software).
- Solution for sites without telephone lines such as mountain chalets, exhibitions, conferences, etc.
- **CLIP** EasyGate is equipped with the FSK-based CLIP feature, so if a terminal capable of receiving the CLIP is used you know the caller's number.
- **Quick data connection** EasyGate transmits data using the high-speed GPRS connection (GPRS class 10, max. 85.6 kbps).
- **SMS sending input** simply send an SMS to a pre-programmed number by closing the contact. Recommended for easy supervision, simple securing, etc.
- Radiation hazard minimization you are not exposed to a direct effect of the antenna RF electromagnetic field while telephoning as opposed to mobile telephones.
- Full GSM coverage EasyGate is available in the following versions: dual-band (900 and 1800MHz), tri-band for European markets (900, 1800 and 1900MHz), and tri-band for the American market (850, 1800 and 1900MHz).



## 2. Installation

## 2.1. Proper Location

- EasyGate is designed for vertical mounting on suspension holes (use the mounting pattern). This position is the best for signal reception because a vertical antenna is used. EasyGate can be operated in the horizontal position too where the GSM signal is good.
- Install EasyGate with respect to the GSM signal strength check the signal strength using the PCManager.
- Place EasyGate out of range of sensitive devices and human bodies for electromagnetic interference reasons.
- For the allowed range of operating temperatures refer to the "Technical Parameters".
- It is impossible to operate EasyGate on sites exposed to direct solar radiation or near heat sources.
- EasyGate is designed for indoor use. It may not be exposed to rain, flowing water, condensed moisture, fog, etc.
- EasyGate may not be exposed to aggressive gas, acid vapours, solvents, etc.
- EasyGate is not designed for environments with high vibrations such as means of transport, machine rooms, etc.





#### 2.2. External Antenna Connection

Screw the antenna enclosed into the SMA antenna connector. Tighten the antenna connector gently with your hand - never use wrenches!

The antenna enclosed has a sufficient gain for trouble-free operation in normal conditions. If the GSM signal is poor or you want to place your antenna separately from EasyGate, you can use an antenna with an SMA-connector terminated cable. The antenna should be mounted vertically.

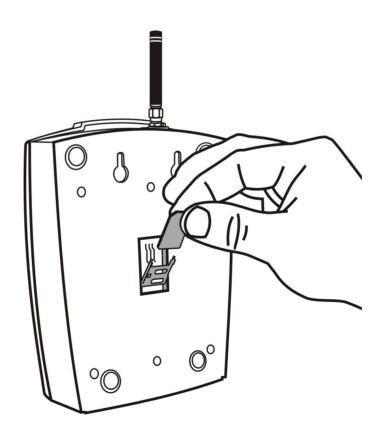
The Antenna shall be located within the same building as the main equipment.

For antenna and cable parameters see the "Technical Parameters".

#### 2.3. SIM Card Installation

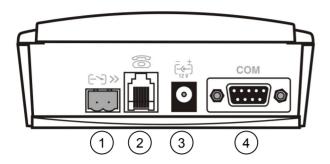
Make sure that the GSM provider's SIM card is compatible with the GSM network supported by your EasyGate version.

Open the SIM card holder on EasyGate's backside, insert the SIM card and close it. Select the required GSM provider and SIM card services, such as call forwarding, call barring, preferred networks, SMS service centre, etc. in your mobile phone before inserting your SIM card in EasyGate.





## 2.4. Connector description



- 1) SMS sending input
- 2 Telephone line RJ 12, 6/2
- Power supply connector DC Jack 2,1mm
- RS232C serial line D-Sub 9 pins

## 2.5. Telephone Line Connection

#### 2.5.1. PBX Connection

Connect EasyGate to a free CO line of your PBX. Configure your PBX in such a manner that GSM outgoing calls are routed to EasyGate.

EasyGate is equipped with the FSK-based CLIP function. If your PBX is able to process the caller's ID, you are advised to enable this function.

## 2.5.2. Telephone Set (Answering Machine, Coin Telephone Station) Connection

You can connect a standard telephone, answering machine or any other FXO-interface terminal to EasyGate. Optionally you can connect analogue fax (special model of EasyGate).

EasyGate is equipped wit the FSK-based CLIP and so it is advantageous to connect a terminal that is able to display the CLI.

## 2.6. Power Supply Connection

EasyGate is fed with 10-16V DC. Where a source other than the included power supply adapter is used, the voltage range and polarity shown on the EasyGate power supply connector have to be maintained.

Do not activate the power supply until the antenna is connected to EasyGate to avoid the GSM module damage.

## 2.7. SMS Sending Input Connection

You have got a special connector for easy connection to EasyGate. The connector is equipped with screwing clamps to connect wires leading to a switching contact (device to be monitored). The other connector end can be connected to the respective EasyGate panel connector.

The input is designed for the switching contact connected between the input pins. The input is activated by contact closing (pin interconnection).



A transistor switch or logic signal can be used too. The pin near the telephone line connector is connected to GND of the device the second one is active. Please, respect the loop current polarity. The input is over-voltage protected (up to +12V DC).

## 2.8. PC Connection

You have got a serial cable for PC connection. It is a modem cable where all of the 9 pins are 1:1 interconnected – in case you wanted to use another, longer cable. Make sure that a longer cable works properly to avoid errors at high transmission rates.

# 3. EasyGate Status Indication

## 3.1. Indication LEDs

Name	Meaning
Power supply	<ul> <li>Light = EasyGate is powered.</li> <li>Flashes once in 2s = HW error, contact the manufacturer.</li> </ul>
● ⇔ GSM network	<ul> <li>Light = logged-in to GSM</li> <li>Flashes once in 1s = logged-out, SIM card inserted</li> <li>Flashes once in 3s = logged-out, SIM card not inserted</li> <li>Flashes 4 times quickly = enter your PIN</li> <li>Flashes 8 times quickly = enter your PUK</li> <li>Flashes quickly continuously = all functions are blocked. Your SIM doesn't correspond to the GSM operator lock</li> </ul>
○ 중 Telephone line	<ul> <li>No light = standby</li> <li>Flashes quickly = seized line or ringing</li> <li>Light = call</li> <li>Flashes once in 3s = data connection in progress</li> </ul>
	<ul> <li>On FAX models:</li> <li>Flashes 2 times then pause = fax connection in progress; after power on signalize need of FW upgrade.</li> <li>Flashes 3 times then pause = fax connection in progress</li> </ul>

## 3.2. Telephone Line Tones

## 3.2.1. Operational Tones

The GSM gateway sends tones to the telephone line to indicate the line status. The tone frequency is 425 Hz.

**Dial tone:** continuous or morse A: — —

EasyGate is registered to GSM network and ready to receive dialing.

## Ringing tone: — —

- The called subscriber's telephone is ringing.
- The GSM network transmits this tone.

#### Busy tone: - - - -

- The busy tone is transmitted in any of the following cases:
  - The SIM card has not been installed.
  - EasyGate is logged-out.
  - EasyGate is logged-in to a foreign network but roaming is disabled.



- The called number has too many digits (more than 30).
- The called number is barred.
- The called subscriber line is busy.
- The called subscriber has hung up (disconnection).

#### Dialing end signaling: -

• Dialing reception has been terminated. Connection is being established.

#### PIN tone: ----

- Enter the PIN code.
- This tone is transmitted upon power up if the PIN has to be entered manually.

#### PUK tone: -----

- Enter the PUK code.
- This tone is transmitted upon repeated wrong PIN entering attempts. SIM card is blocked.

## 3.2.2. Programming Mode Tones

Tones confirming/refusing the values entered are transmitted during telephone line based programming. Each tone has a different melody.

## Confirmation: 💃

• Confirms that the service password or parameter number entered is correct and has been accepted.

# Refusal: \[ \begin{align\*} \delta \cdot \d

- Incorrect parameter number;
- Incorrect parameter value
- Transmitted when a parameter is cancelled with a #.

## Saving:

• Parameter value entered is correct and has been saved.



## 4. SIM Card PIN protection

If a SIM card is PIN-protected and the PIN is not programmed in EasyGate, GSM LED indicates the state and the PIN tone is transmitted on telephone line.

## 4.1. PIN Entering by PCManager

Like other parameters, the PIN code can be entered using a PC programming tool. The PIN will be entered automatically upon next EasyGate power up.

## 4.2. PIN Entering via Telephone Line

To enter the PIN via a telephone line using the DTMF:

- 1. Hook off the telephone, you can hear the PIN tone.
- 2. Enter the PIN using the DTMF; to cancel the wrong PIN hang up before sending a  $\maltese$ .
- To confirm enter a ₩.
- 4. If you hear the busy tone in a while (a few seconds), you have entered the PIN correctly. Hook on and wait for registering to the GSM network.
- 5. If you hear the PIN tone again in a while, you have entered a wrong PIN. Reenter the PIN.
- 6. If you hear the PUK tone in a while, you have entered a wrong PIN and the SIM card is blocked. Use the mobile phone to unblock the SIM card.

A correctly entered PIN is stored in EasyGate's memory as if you had programmed it using the PCManager. The PIN will be entered automatically upon the next EasyGate power up.

## 4.3. Automatic PIN Entering

You need not enter the PIN upon power up if it is stored in EasyGate – it is entered automatically. This function is convenient in case of power failure; EasyGate is operable in a short time after power recovery without any intervention by the operating staff.

**Caution!** One PIN entering option is exhausted by the attempt to enter the PN automatically upon SIM card or PIN change. If wrong, the automatically entered PIN is cleared from the internal memory to avoid another false attempt upon next power on. There are still two manual PIN-entering attempts after such unsuccessful automatic entering. To prevent the unsuccessful automatic PIN entering, delete or program properly the EasyGate PIN using the PCManager in the case of SIM card change.



## 5. Voice function

Outgoing and incoming call establishing procedures for an analog telephone are described for illustration. The procedures are the same for the EasyGate-PBX connection, just remember to program call routing to EasyGate properly. Check EasyGate's function by connecting a telephone before.

Suppose that a SIM card has been inserted, the PIN code entered or not required, the antenna connected and EasyGate registered to GSM network – the GSM network LED is permanently on and you can hear the dial tone upon off-hook.

## 5.1. Outgoing Call

- 1. Hook off the telephone, you can hear the dial tone and the Line LED starts flashing.
- 2. Dial the required GSM subscriber number. Since EasyGate receives tone dialing by default, select the DTMF mode. If your telephone transmits pulse dialing only, program EasyGate to receive pulse dialing. The delay between digits to be dialed may not exceed 5 s (programmable parameter). The number is evaluated as complete and transmitted to the GSM network after this timeout.
- 3. A short delay follows the last-dialed digit for EasyGate to await further dialing. Then, the dialing end is signaled and connection is established.
- 4. If the called subscriber is available, you can hear the ringing tone. If not, you can hear the busy tone or any of the GSM provider's messages.
- 5. When the called subscriber answers the call, a call is established. The Line LED is permanently on during the call.
- 6. Hang up to terminate the call. The Line LED goes off. If the called subscriber is the first to hang up, you can hear the busy tone and hang up.

## 5.2. Incoming Call

- 1. Ringing signals an incoming call. The Line LED flashes during ringing. If programmed so, EasyGate transmits the CLIP by FSK between the first and second rings. Advanced telephone sets are able to display the CLI.
- 2. Hook off the phone to establish the call. The Line LED is permanently on during the call.
- 3. Hang up to terminate the call. The Line LED goes off. If the called subscriber is the first to hang up, you can hear the busy tone and hang up.

## 5.3. FAX call (only on models with fax converter)

EasyGate with fax converter has ability to send and receive fax messages using analog fax Group 3 connected to telephone line. The fax communication service must be registered with your network operator.

#### Sending a fax message

Prior to destination number must be dialed code \*01\*, to inform the Gateway, that the following call is a fax call.

#### Receiving a fax message

It is recommended to activate separate fax number on your SIM card – **multinumbering scheme**. Fax messages should be routed to this number, the message will be than received as fax message.

If the fax number is not activated, the call from analogue network is not detected as fax call and is routed via the analogue channel of GSM network and the call is not successful. In this case it is possible to activate fax engine in the gateway to receive the next call as fax call. The code \*9901# must be send to the gateway to prepare it to receive a fax call. After receiving the fax this setting is suspended.

## 5.4. Automatic Call ("BabyCall")

If the BabyCall function is enabled, a pre-programmed period of time is counted down after off-hook. If you do not start dialing within this timeout, EasyGate signals dialing end and starts establishing a call to the pre-programmed number automatically – from now on EasyGate behaves as if a standard outgoing call had been established. Any dialing during the BabyCall timeout cancels this function and a standard outgoing call can be made.

## 5.5. Tariff pulses 16 or 12 kHz

EasyGate has tariff pulse transmitter. You can use tariff pulses for outgoing call pricing. EasyGate offer pseudotariff only – tariff metering doesn't correspond to real price of call, tariff pulses are transmitted according to programmed parameters and call duration. You must program specific parameters in call table to set tariff metering for different prefixes of dialed numbers.

You can also program EasyGate to transmit tariff pulses as call connect/disconnect signaling if your PBX cannot receive telephone line polarity change signaling.



# 6. SMS Sending Input

This universal input is intended especially for reporting alarm or error statuses of any equipment provided with the appropriate contact (a relay contact, e.g.).

By activating this input (electric input pin interconnection) you send one SMS to one pre-programmed telephone number.

**Caution!** Do not use in life-supporting or property-protection applications because of the character of SMS service and EasyGate. The manufacturer shall not be liable for health and property damage incurred as a result of SMS sending failure.

## 7. COM - Serial Interface

The complete serial interface RS-232C on a 9-pin connector is identical with any external modem.

The transmission rate ranges from 1200 to 115200 bps (EasyGate supports autobauding, i.e. responds to an AT command at a rate identical with the AT command transmission rate, and retains set on this rate). The transmission setup must be 8 bits, no parity and one STOP bit (8N1).

EasyGate's central processor uses the same interface for establishing calls and so it must have the possibility to block an external serial interface-all PC SW must provide transmission hardware flow control (HW handshaking).

COM can be used for:

- Programming and monitoring;
- CSD PC-PC data transmission;
- PC-FAX-transmission of fax messages from your PC;
- CSD or high-speed GPRS connection to the Internet;
- SMS sending and receiving.

## 7.1. Programming, Monitoring

Install the EasyGate PCManager software available on the included CD-ROM into your PC.

The program is designed for EasyGate parameter programming. It can read configuration data from the memory and store them in EasyGate. Moreover, all parameters can be saved in your PC file for backup or saving into another EasyGate system.

The EasyGate PCManager contains an easy monitoring tool too. With this tool you can identify the GSM provider's name, signal strength, GSM module, SIM, and so on during EasyGate operation.

#### 7.2. CSD PC-PC Data Transmission

The CSD mode provides data transmission in the GSM network at the maximum transmission rate of 14400 bps. It works like a classic connection of two modems (AT commands ATD, ATH, ATA, etc.). Connection can be made with another GSM modem or a PSTN modem.

**Caution!** Data calls and fax calls from the PSTN come as voice calls (the telephone line on EasyGate rings) because an analog network is unable to distinguish a modem/fax call. Therefore, it is necessary to have a special telephone number for incoming data and fax calls on the SIM card different from voice call numbers (Multinumbering scheme). The GSM network identifies a call incoming to this number as a data/fax call and lets the COM serial interface ring.

## 7.3. FAX Transmission - PC-FAX

EasyGate allows fax transmissions from your PC. However, do not confuse the PC-Fax service with a standard fax service – **no fax machine can be connected to the telephone line!** But the PC-Fax can establish connection with a standard fax machine and transmit documents.

To enable the PC-Fax service, install the faxmodem driver from the EasyGate CD-ROM first. Further you need the PC-Fax software, which is not included. In general, any program designed for SIEMENS data modules (MC39i, MC45, or MC46) can work with EasyGate. The WinFax program from Symantec has been successfully tested for this purpose.

## 7.4. CSD or High-Speed GPRS Data Connection to Internet

To connect to the Internet, install the faxmodem driver from the EasyGate CD-ROM first. Another possibility is to use the GSM provider's installation wizard in case it supports the SIEMENS GSM module installed in EasyGate (SIEMENS MC39i, MC45, or MC46).

The installation wizard usually configures the telephone connection of the network too. If you use manual installation, you have set it properly. Ask you GSM provider for Internet connection instructions because they can be different for each provider (especially the telephone number to be dialed, DNS, etc.). It is necessary, for example, to set the APN in modem extra settings in the GPRS mode:

**Example:** at+cgdcont=1,"IP","internet.t-mobile.cz"

**Caution!** GSM providers mostly specify the \*99# number to be dialed for GPRS connection in their instructions. SIEMENS GSM modules require the \*99\*\*\*1# format.

#### 7.4.1. CSD or GPRS Data Connection?

The maximum CSD transmission rate is 14400 bps. GSM connection is reserved for the whole time of connection and calls are charged according to the connection time. The CSD mode can provide data connection of two PCs.

EasyGate is equipped with GSM modules providing GPRS class 10 (4+2 timeslots), which means that it is able to transmit data into a PC at the rate of 85600 bps and at half the rate towards the GSM network. The GPRS cannot be used for connection of two PCs. It can only provide connection with an APN - e.g. the Internet. Most GSM providers charge GPRS connections according to the volume of data transmitted or by a lump sum and so the GPRS is suitable for long-time connection with occasional data transmissions.

## 7.5. SMS Sending and Receiving

It is possible to send and receive SMS units using appropriate AT commands. There are a number of PC programs that are based on this principle. Install SW designed for SIEMENS GSM modules (SIEMENS mobile telephone SW can also be used). You can send and receive SMS even during EasyGate voice calls.

#### 7.6. Combination of COM Traffic with Voice Calls

As already mentioned, SMS transmission can be made even during telephone calls. The SMS program is only blocked temporarily during outgoing call establishing and incoming call ringing.

The same applies to PCManager monitoring. A message announcing that EasyGate is blocked is displayed during voice call establishing.

No voice call can be made during CSD data transmission and PC-FAX connection.

Outgoing and incoming calls can be made during GPRS connection. The GPRS connection remains active during the whole call but no data can be transmitted (EasyGate is a GPRS terminal of class B). Once the call is terminated, data transmission is recovered immediately.

## 7.7. List of Supported AT Commands

There are original files related to SIEMENS GSM modules in the PDF format on the EasyGate CD-ROM.

**Caution!** Since the GSM module is primarily used by the EasyGate central processor for voice calls, use AT commands carefully. You might misconfigure the GSM module thus making EasyGate inoperative. To solve most of these problems, switch EasyGate off and on again to make the central processor execute full initialization of the GSM module.

## Do not use particularly:

Do not add partidalan	· y ·	
ATQ1	AT+CMUT=	AT^SNFI=
ATS3=	AT+CMUX=	AT^SNFM=
ATS4=	AT+CSCS=	AT^SNFO=
ATS5=	AT^SAIC=	AT^SNFPT=
ATV0	AT^SM20=	AT^SNFS=
AT&C0	AT^SMSO=	AT^SNFV=
AT+IPR=	AT^SNFA=	AT^SNFW=
AT+CFUN=	AT^SNFD=	



## 8. EasyGate Parameter Programming

All EasyGate parameters have such default values that meet most users' demands and need not be changed. To change EasyGate parameters in spite of that, you can either:

- Use a PC with the PCManager installed. All functions supported by EasyGate can be set using the PC.
- Or use the DTMF programming on a telephone line. Not all functions can be set in this way.

## 8.1. Telephone Line based Programming

- 1. Hook off the telephone, you can hear the dial tone or the busy tone, and the Line LED starts flashing.
- 2. Enter the service password (12345 by default, can be changed) with the DTMF; to cancel a wrong password hang up before sending the Hong character.
- 3. To confirm password enter a ₩.
- 4. If you have entered a correct password, you hear the confirmation tone. If not, the dialed number may be sent to the GSM network as a call. To prevent this, hang up when you do not hear the confirmation tone.
- 5. EasyGate shall remain in the programming mode until hang-up.
- 6. Enter the number of the parameter to be programmed and press a . If the parameter number is correct, you can hear the confirmation tone, if not, you get the refusal tone and can re-enter the parameter number.
- 7. When the parameter number is confirmed, enter the allowed parameter value and press a  $\bigcirc$ . If the parameter value is in the allowed range, you can hear the saving tone, if not, you get the refusal tone. You can enter another parameter number in either case.

Numeric parameters are programmed using numbers in units included in the parameter description. For YES/NO parameters use 1 for YES and 0 for NO.

To cancel any programming step in the programming mode, press a #. Having done so, you can hear the refusal tone and can enter a new parameter number. Parameters are saved when the saving tone is transmitted. Hang up to quit programming.

Example:		
12345 <del>X</del>	TT.	Password entering, OK
10*	11	Transmission volume parameter, OK
3 <del>X</del>	222	Set to medium level, saved
5151 <del>X</del> 1	11111	Non-existent parameter number, refusal

## 8.2. PC based Programming

For programming, connect EasyGate to a PC with a serial cable and make sure that the EasyGate PCManager is installed. Programming is intuitive and easy. All steps are accompanied with texts hints above all items you point at with the mouse.

EasyGate data uploading and storing, including firmware upgrade, are executed in a special mode, in which EasyGate waits for about 3s after power up (all LEDs are on). If instructed so by the PCManager during this timeout, EasyGate remains in this mode as long as it is necessary. If EasyGate is not reset after the PCManager is terminated, switch the system off and on again.



#### 8.2.1. Basic Programming Instructions

- 1. Run the PCManager and select the language for displaying texts on the right-hand side.
- 2. Click on the CD-ROM icon for data handling on the left-hand side.
- 3. Load data from EasyGate if EasyGate is not in its special programming mode, you are invited to switch EasyGate off and on again.
- 4. Click on the programming table icon on the left-hand side.
- 5. The parameters are arranged according to their functions in the tables. Set all parameters you want to change. If you point at a parameter with the mouse, help is displayed.
- 6. Click on the CD-ROM icon again for handling data.
- 7. Save data into EasyGate if EasyGate is not in its special programming mode, you are invited to switch EasyGate off and on again.

## 8.2.2. Further Data Handling Options

In addition to the EasyGate memory, settings can be saved in a PC file and reloaded into the PCManager. This is recommended for backing up of current configurations or saving the same configuration in another EasyGate unit.

**Caution!** The table Security includes the PIN code and service password. These parameters have a special handling. They are not saved in a PC file for security reasons. If you load a PC file into the PCManager and then into EasyGate, the PIN and service password should not change unless you change them manually before saving.

**Caution!** All tables are filled-in with default values after PCManager start. It is recommended to load data from EasyGate before parameters programming and saving. If you only save data after PCManager start, all parameters except the PIN and service password in the EasyGate memory will have default values.

**Caution!** The PIN and service password can only be modified either manually or by full initialization.

## 8.2.3. Upgrade

The manufacturer responds to clients' requirements with periodical firmware updating. The current EasyGate firmware, PCManager and User Manual are available on <a href="https://www.2n.cz">www.2n.cz</a>. The latest firmware version is always included in every new PCManager installation.

#### **Upgrading procedure:**

- 1. Run the PCManager, select the language for displaying texts on the right-hand side.
- 2. Click on the CD-ROM icon for data handling on the left-hand side.
- 3. Click on the upgrade if EasyGate is not in its special programming mode, you are invited to switch EasyGate off and on again.
- 4. The upgrade takes place automatically. **Do not switch your PC or EasyGate off during the process of upgrading!**

**Caution!** The PCManager checks the software version in EasyGate and the upgrade file. If the version in the file is new, everything is all right. An identical or earlier software version is stored in EasyGate too but the PCManager requires confirmation to be on the safe side.

**Caution!** With regard to potential EasyGate memory data structure change, the PCManager and EasyGate are "matched" according to versions. A PCManager version can be used for EasyGate programming that differs from the EasyGate version by a letter following the version number (e.g.1.00A). The PCManager itself identifies this fact and notifies you.

#### 8.2.4. Monitoring

Monitoring is active when EasyGate is in operation and registered to the GSM network. If EasyGate is not registered to GSM, the COM is locked and no monitoring can be made.

This simple informative function helps you identify:

- The GSM module type and IMEI ID;
- The SIM card IMSI ID and selected SMS service centre necessary for SMS sending;



- The GSM provider's name and signal strength received by EasyGate this information helps you find the optimum signal location (the information is updated in 10s intervals);
- The EasyGate line status standby, outgoing call, incoming call including telephone number. The COM is locked during dialing and incoming call ringing, so the PCManager reports COM blocking.





#### 8.3. Parameter Tables

All programmable parameters are listed in this section. Each parameter is accompanied with the unit used, function number (if available) for programming via a telephone line, description of EasyGate's behavior, setting options, setting step and default (initialization) value.

#### 8.3.1. Telephone Line Parameters

Type of dialing

Select the dialing type to be received by EasyGate from the PBX or telephone set. EasyGate accepts only the selected type of dialing, ignoring the others.

Function No.:

Function No.:

Function No.:

Function No.:

Setting options:

DTMF -EasyGate receives tone dialing only.
Pulse -EasyGate receives pulse dialing only

Default setting: DTMF

Time to dial [s]

Timeout during which EasyGate waits for further digits to be dialed. It starts to

establish connection when this timeout passes.

Setting options: 1-15 s Setting step: 1 s Default setting: 5 s

**Dial tone** Function No.:

This tone is generated after Off-Hook in case EasyGate is ready to accept dialing.

Setting options:

Continuous -EasyGate generates continuous dial tone.

Interrupted -EasyGate generates interrupted tone with 320/640 ms timing.

Default setting: Continuous

**Tone after disconnection** 

If the remote subscriber hangs up first, the EasyGate subscriber can hear the

tone selected here.

Setting options:

Busy -EasyGate transmits the busy tone upon call end.

Permanent -EasyGate transmits the permanent tone upon call end.

Default setting: Busy tone

Minimal On Hook [ms]

The minimum line current discontinuation that EasyGate evaluates as hang-up.

Setting options: 100-1500 ms

Setting step: 100 ms Default setting: 500 ms

Function No.:

Beep after dialing end Function No.:

Select a beep to signal the end of dialing (beginning of outgoing call

establishing).

Setting options: YES/NO Default setting: YES

BabyCall number Function No.:

A number to be dialed for the automatic call function. If this item is blank, the

function is disabled.

Setting options: 0-15 characters (0-9,\*,#,+)

Default setting: blank

**BabyCall timeout** [s]

Time between line Off-Hook and automatic call beginning (if enabled). During this timeout EasyGate waits for dialing that cancels the automatic call. You can make standard call if the BabyCall function is enabled.

Setting options: 0-15 s Setting step: 1 s Default setting: 0 s

**Transmission volume** Function No.: 10

Volume setting for GSM transmission with a 4 dB step.

Setting options: 1-5 Setting step: 1

Default setting: 3 = medium volume level

**Reception volume** Function No.: 11

Volume setting for GSM reception with a 4 dB step.

Setting options: 1-5 Setting step: 1

Default setting: 3 = medium volume level

CLIP Function No.: 19

Set this item to enable/disable identification of a telephone line calling from a GSM network. The function can be enabled if you have a device on your telephone line that is capable of receiving FSK according to ETSI standards.

Setting options:

Disable -EasyGate does not transmit the CLI.

FSK during ringing -EasyGate transmits the FSK-based CLI according to the

ETSI EN 300 659 standard (transmission during ringing).

Tbd. - prepared for future use

Default setting: Do not transmit.

Replace character + in CLI by

Function No.:

If this parameter is filled, the + character in the international prefix of CLI is replaced by the defined string. The + character can neither be transmitted by the FSK protocol nor dialed by the DTMF from a terminal.

Setting options: 0-15 characters (0-9,\*,#)

Default setting: blank



Line reversal indication for call in progress Function No.:

Select call in progress signaling by telephone line polarity reversal. There is

voltage of reversed polarity on the telephone line during the whole call.

Setting options: YES/NO Default setting: NO

Tariff pulse when call starts/ends

Function No.:

Signaling of call start or end by tariff pulse.

Setting options:

None -EasyGate doesn't send tariff pulse as signaling of call

start/end.

Call end

-EasyGate sends tariff pulse when call ends.
-EasyGate sends tariff pulse when call starts.

Call start and end
-EasyGate sends tariff pulse when call starts and

ends too.

Default setting: None

Tariff pulse frequency

Function No.: -

Tariff pulse frequency setting.

Setting options:

16 kHz -EasyGate transmits 16 kHz tariff pulses 12 kHz -EasyGate transmits 12 kHz tariff pulses

Default setting: 16 kHz

#### 8.3.2. Routing Parameters

All parameters related to the number dialed for an outgoing call are arranged in this table. According to the prefix you can:

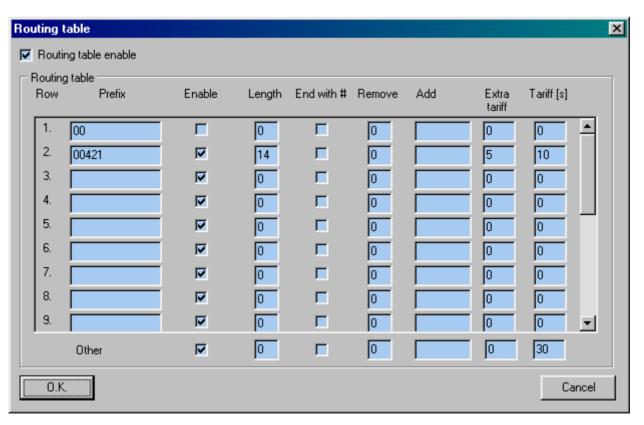
- Bar the number to be dialed the calling subscriber hears the busy tone;
- Accelerate connection establishing by knowing the number length for the given prefix;
- Accelerate connection establishing by allowing to terminate dialing with a #;
- Modify the number to be dialed by removing and/or adding digits.
- Set tariff metering for the given prefix.

Every table line includes a prefix (of variable length) plus parameters that define EasyGate's behavior in case the beginning of the dialed number matches this prefix. The table can contain up to 20 different prefixes.

There may be exceptions to the rule - a number may start with the same digits but has to be served in a different way. Any table line that starts with the same prefix followed by one or more digits is considered an exception of the line with shorter prefix.

Remember to complete the "Other numbers" line for a number whose prefix is not included in the table.

An example in the figure below shows how to bar all international calls with the exception of calls to Slovakia including dialing acceleration by selecting the number length parameter and tariff setting (5 impulses after call connect and then one impulse every 10 seconds). All other calls are enabled and their tariff is one impulse every 30 second.





Routing table enable Function No.: 20

Enable the use of the routing table with this parameter. Disabling this parameter

you put the table out of use. Setting options: YES/NO Default setting: NO

Prefix Function No.: -

A prefix identifying the call type (GSM, trunk call, free call, etc.). "Other numbers" line is used for calls with prefixes that are not included in the table.

Setting options: 0-14 characters (0-9,\*,#)

Default setting: blank

Call enable Function No.: -

This parameter allows/bars calls with prefixes included on the same line.

Setting options: YES/NO Default setting: YES

Number length Function No.:

The parameter defines the expected length of a number with a prefix included on the same line. This enables to start dialing into a GSM network immediately after the last digit is dialed. If the telephone number to be dialed is shorter, a timeout is respected. The "0" setting means that the function is disabled.

Setting options: 0, 3-15

Setting step: 1
Default setting: 0

End with # Function No.:

This parameter enables to establish the call when a # is received. The # character is removed from the dialed number. If a # should be part of the dialed number, this function cannot be used for the given prefix.

Setting options: YES/NO Default setting: NO

Remove Function No.: -

The Remove parameter is used for automatic call routing. A defined count of digits (prefix) is removed from the number beginning.

Setting options: 0-20 Setting step: 1 Default setting: 0

Add Function No.:

The Add parameter is used for automatic call routing. A defined string (prefix) is added to the beginning of the number to be dialed.

Setting options: 0-8 characters (0-9,\*,#,+)

Default setting: blank



Extra tariff Function No.: -

Pseudo tariff metering setting (tariff is based on call duration). The Extra tariff parameter defines transmitting of fixed quantity of tariff pulses after call start. This parameter sets minimal call cost.

Setting options: 0-255 Setting step: 1 Default setting: 0

Tariff [s] Function No.:

Pseudo tariff metering setting (tariff is based on call duration). The Tariff parameter sets the call cost according to call duration. Set how often in seconds do you want to transmit pulses. Smaller number means more expansive call. 0 means not to transmit pulses according to call duration.

Setting options: 0-255 s Setting step: 1 s Default setting: 0 s

## 8.3.3. SMS Sending Input Parameters

#### Telephone number for SMS

The telephone number to which an SMS is sent upon SMS input activation. If

Function No :

Function No.:

Function No.:

blank, the function is off.

Setting options: 0-16 characters (0-9,\*,#,+)

Default setting: blank

SMS text Function No.:

The SMS text to be sent to the preset telephone number. If the SMS text is blank, an empty SMS is sent.

Setting options: 0-40 characters

Default setting: blank

#### Send if activated longer than [ms]

Set the SMS activation time necessary for SMS sending. This parameter prevents SMS sending in the event of short-time activation. If a "0" is selected, SMS is sent immediately upon the input activation.

Setting options: 0-25500 ms Setting step: 100 ms Default setting: 0 ms

## Timeout after sending [s]

Set the Time of inactivity after SMS sending. During this timeout no SMS is sent even if the SMS input gets activated. This prevents sending multiple SMS units in the case of repeated activation of the input.

Setting options: 0-2550 s Setting step: 10 s Default setting: 0 s



#### 8.3.4. GSM & SIM Parameters

#### **GSM** operator lock

Function No.:

Provider blocking is set by manufacturer in EasyGate. If EasyGate is blocked to a GSM provider, no other GSM provider's SIM card can be used. If an unacceptable SIM card is used, the GSM modules does not registered to GSM and the GSM network LED flashes quickly on the EasyGate panel.

**CLIR** - incognito

Function No.: 41 Sets the calling line identification restriction (CLIR) for outgoing calls from EasyGate. Attention, before enabling it is necessary to activate this feature by

GSM operator, otherwise outgoing calls can be rejected by GSM network. Setting options:

-According to provider depending on how the function is selected

in the GSM network

-Activation - ID is not sent. - ID is always sent. -Suppression Default setting: According to provider

#### Roaming enable/disable

Function No.: 42

You can make EasyGate work even if it is registered to a foreign GSM network.

Setting options:

-Disable -The GSM module logs out of a foreign network and attempts to

register again in within 5 minutes.

-EasyGate works in any GSM network. -Enable

Default setting: Disable

#### Incoming calls enable

Function No.:

43

With this parameter you can reject all incoming calls.

Setting options:

Enable - Incoming calls ring on the telephone line.

- Incoming calls are rejected. Disable

Default setting: Enable

#### 8.3.5. Service Parameters

Hardware version Function No.:

EasyGate hardware version - for information only (cannot be modified). Must be used for communication with the manufacturer.

Firmware version Function No.:

EasyGate firmware version - EasyGate central processor program version. The manufacturer can issue upgrades to extend functions. To load new firmware into EasyGate use the Upgrade function. Keep communicating with the manufacturer.



Serial number Function No.: -

EasyGate serial number - for information only (cannot be changed). Must be used for communication with the manufacturer.

**GSM operator lock** Function No.:

Refer to GSM & SIM Parameters.

COM enable Function No.: 50

With this parameter you can enable/disable the serial interface function. You can disable communication in the operating mode, maintaining the special programming mode after power up.

Setting options: YES/NO Default setting: YES

#### 8.3.6. Initialization

All programmable parameters are arranged in tables according to their functions. You can initialize either all parameters at once or one table of parameters.

For initialization via a telephone line fill in the function number according to the type of initialization and enter the service password as the parameter.

**Telephone line initialization** Function No.: 91

Initialization of all parameters necessary for the telephone line function.

Call table initialization Function No.: 92

Initialization of all parameters related to dialed telephone number.

Initialization of GSM & SIM Function No.: 94

Initialization of all parameters related to the GSM network and SIM card (except for the PIN code).

SMS input initialization Function No.: 93

Initialization of all parameters for SMS sending upon SMS input activation.

Global initialization Function No.: 99

Initialization of all EasyGate parameters including the PIN and service password.



90

## 8.3.7. Security Parameters

PIN - value Function No.: 40

Fill in the PIN value for automatic PIN entering upon EasyGate power up. It is applied only if the SIM card is PIN secured. If the given PIN fails to match the SIM, it is deleted automatically. If entered via a telephone line upon EasyGate start, the PIN is stored automatically.

Setting options: 0, 4-8 characters (0-9)

Upon full initialization: blank

Service password

Function No.: Fill the service password for programming via a telephone line. Some parameters can be programmed by DTMF dialing and so the access to programming must be password-protected.

Setting options: 4-8 characters (0-9)

Upon full initialization: 12345

# 9. Troubleshooting

## No LED is on after power up

• Check the power supply.

#### All LEDs are on. No call is currently in progress.

- EasyGate is in the special PCManager-based programming mode exit the PCManager to reset EasyGate.
- Try to switch EasyGate off and on, the LEDs should go off in 3s and signal the status of EasyGate.

#### EasyGate does not register to GSM

- Check the SIM card.
- Check the PIN.
- Check the antenna connection.
- Select a place with a good GSM signal.

#### No tone can be heard after line off-hook

- Check the telephone line connection.
- EasyGate is not initialized properly upon start (approx. 10s after power up).
- EasyGate is not supplied with power.

#### EasyGate keeps transmitting a tone during dialing, not receiving the dialing

• Select the correct dialing type (DTMF or pulse).

#### EasyGate does not communicate with PC

- Check the serial cable connection.
- Check the COM number setting on PC.
- Check the COM parameters (1200-115200 bps, 8N1).
- EasyGate is not registered to GSM network.
- A dialing or outgoing call establishing process takes place on EasyGate.
- An incoming call is ringing on EasyGate.

## 10. List of Abbreviations

- APN Access Point Name necessary for the GPRS service
- CLIP Calling Line Identification Presentation
- CSD Circuit Switched Data
- COM PC serial port
- **DTMF** Dual Tone Multifrequency tone dialing
- EG EasyGate
- **FSK** Frequency Shift Keying
- FXO an interface electrically identical with a standard telephone (opposite side = FXS interface)
- FXS a telephone interface allowing standard telephone connection (opposite side = FXO interface)
- **FW** Firmware similar to SW, a term for the central microprocessor program
- Group Switched Mobile system the present standard digital mobile telephone network
- GPRS General Packet Radio Service high-speed data transmission for GSM networks
- **HW** Hardware an electronic device, circuit, board, component, etc. in this context
- **P(A)BX** Private (Automatic) Branch Exchange
- **PC** Personal Computer (based on the IBM PC standard)
- PIN Personal Identification Number a SIM card securing password
- PUK Personal Unblocking Key a password used to unblock a blocked SIM card after repeated wrong PIN entering
- RS-232C a PC serial port standard
- SIM Subscriber Identity Module a chip-equipped module to be inserted in a GSM device for identification
- **SMS** Short Message Service, a term for the system and one unit (message)
- SW Software
- TTL Transistor-Transistor Logic a standard digital technology defining voltage for levels 0 and 1
- **PSTN** Public Switched Telephone Network



# 11. Technical Parameters

GSM:			
	MC39i EGSM 900 / GSM 1800		
GSM module, GSM bandwidth	MC55 EGSM 900 / GSM 1800 / GSM 1900		
	MC56 EGSM 850 / GSM 1800 / GSM 1900		
Transmission power	2 W EGSM 850 / 900 MHz, 1W GSM 1800 / 1900 MHz		
Receiver sensitivity	-105 dBm		
Audio	HR+FR+EFR Half rate+Full rate+Enhanced full rate		
	Echo cancellation, Echo suppression		
DATA	GPRS Class 10, 4+2 max. 85.6 kbps downlink		
Fax	CSD max. 14.4 kbps; Coding scheme CS 1, 2, 3, 4 PC-Fax Group 3, Class 2		
1 dx	850/ 900/ 1800/ 1900 MHz 50 Ω		
Antenna	SMA antenna connector		
SIM card	3V plug-in		
Power Supply:	- program		
Mains supply	230/12V; 0.5A adapter		
DC power supply	10 to 16V DC		
	Standby 70mA		
12V consumption	Call/data typ. 200mA max. 300mA		
Supply connector	DC Jack 2.1mm		
Telephone Interface:			
Interface type	2-wire analog, FXS		
Telephone connector type	RJ 12, 6/2		
Call impedance	600 Ω		
Loop voltage	24 V DC		
Loop current	max. 40 mA		
Loop resistance	max. 800 Ω		
Tone frequency	adjustable, default 425 Hz		
Dialing type	tone (DTMF) and pulse		
Ringing voltage	42 Vrms 50/25 Hz		
Calling line identification	CLI during ringing according to ETSI FSK		
Tariff pulses	f=16/12 kHz ; Umin=100mVef on 200 $\Omega$		
SMS Sending Input:			
Closed loop resistance	max. 1kΩ		
Open loop resistance	min. 25k $\Omega$		
Output voltage / current	open loop 3V / short circuit 0,3mA		
Input overvoltage protection	max. +/- 12V		
Serial Interface:			
Interface type	RS-232C		
Connector	D-Sub 9 pins		
Interface transmission rate	1200 - 115200 bps (autobauding) 8N1		
Others:			
Dimensions (w/o connectors)	170 x 130 x 45 mm		
Operating temperature	0°C to 45°C		
Operating status signaling	3 LEDs (on, GSM network, line)		

